

The value of flexibility under different retail contract designs

A case study of the Swiss household sector

Héctor Ramírez Molina
Center for Energy and the Environment (CEE)
ZHAW

Energieforschungsgespräche Disentis 2026
30.01.2026

Photo by Jan Remund, <https://flic.kr/p/2odTvQq>, CC-BY

Background

Decarbonization of the energy sector

- Fundamentally reshaping the structure and operation of electricity systems
- Driven by two main forces:
 - Increasing deployment of renewable energy sources (RES)
 - Electrification of the heating and mobility sectors

Challenges for the power system

- Maintaining grid stability
- Ensuring cost-effectiveness
- Optimizing the system's operation

Background

Household sector

- Largest consumer of electricity (34.5%) in Switzerland (BFE, 2025)
- Electricity consumption is expected to rise in the coming years
- By operating their demand flexibly, households could:
 - reduce their electricity costs
 - Contribute to the efficient operation of the power system

What is flexibility?

Flexibility as “serving a system need”

- Flexible operation means adjusting operation dynamically based on the system's conditions
 - Reflected in price signals
- Improves overall economic efficiency of the power system
- Can be provided by all kinds of assets: demand, storage, supply

Importance of flexibility

- Critical for ensuring the system's reliability, efficiency and sustainability
- Estimating the value of flexibility can help to establish and prioritize appropriate regulatory measures to promote it

Methodology

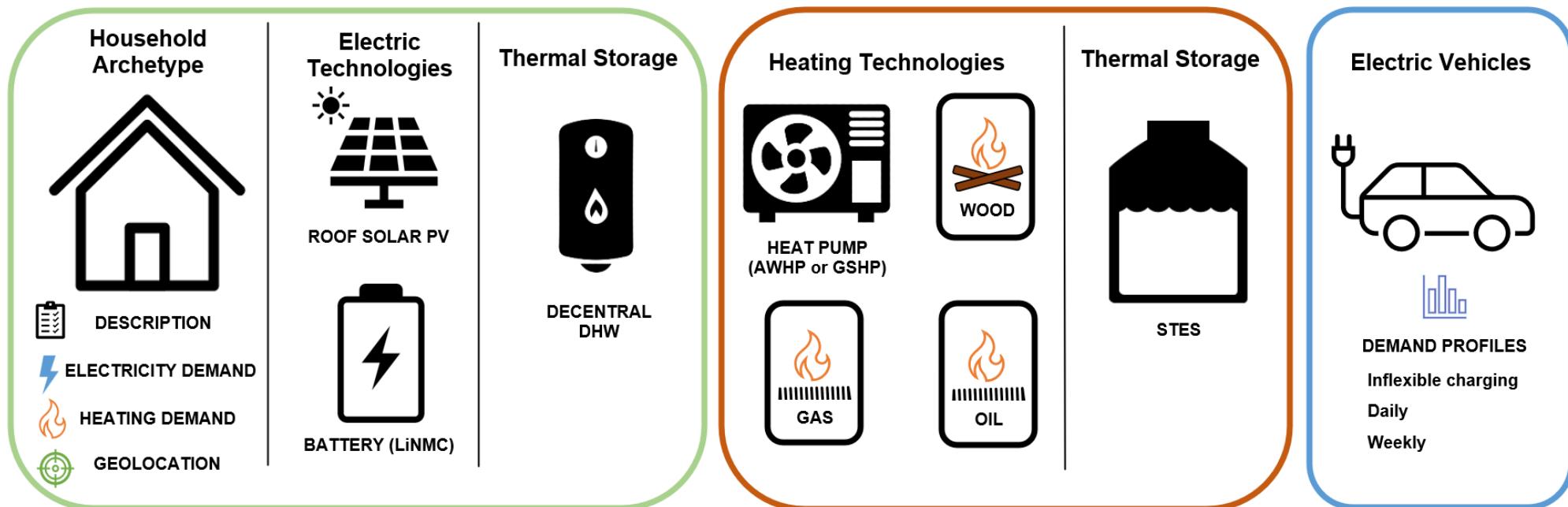
SwissStore Model

- Techno-economic energy model of the Swiss household sector

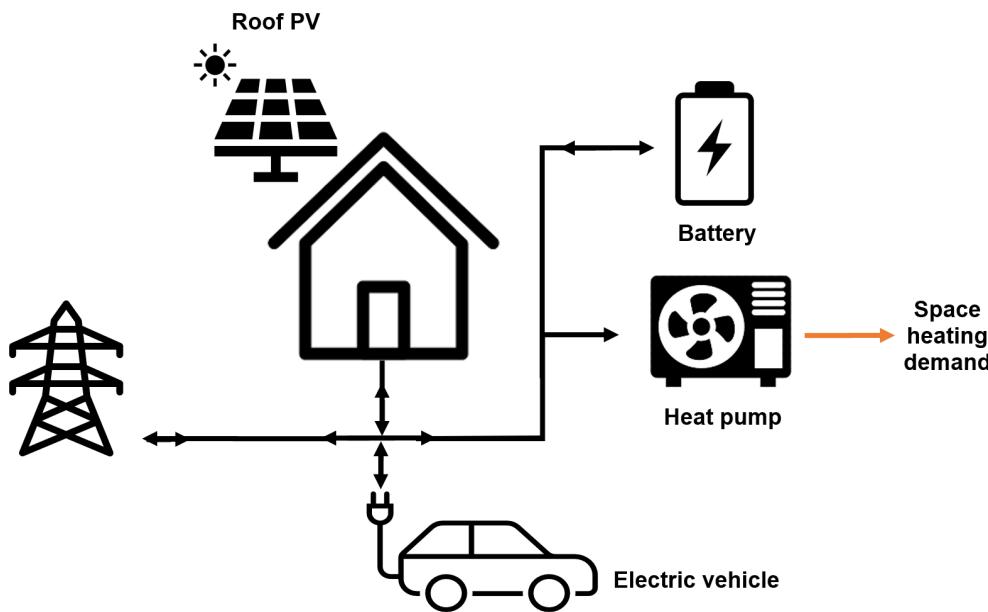
Implementation

- Selection of a randomized sample of **2000 single family households** from SwissStore's dataset
- Assignment of an **EV demand profile** to each household
- Exposure of households to the **tariff and EV charging scenarios**
- Estimation of the **value of flexibility for end-consumers**

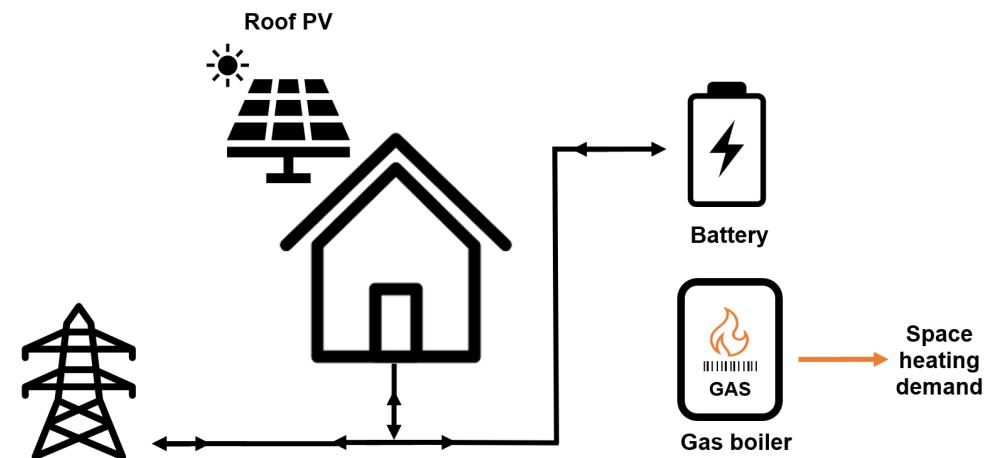
SwissStore: Modularity



SwissStore: Technology scenarios



a) Technology bundle A:
PV, battery, heat pump and EV



b) Technology bundle B:
PV, battery, gas boiler

Tariff scenarios

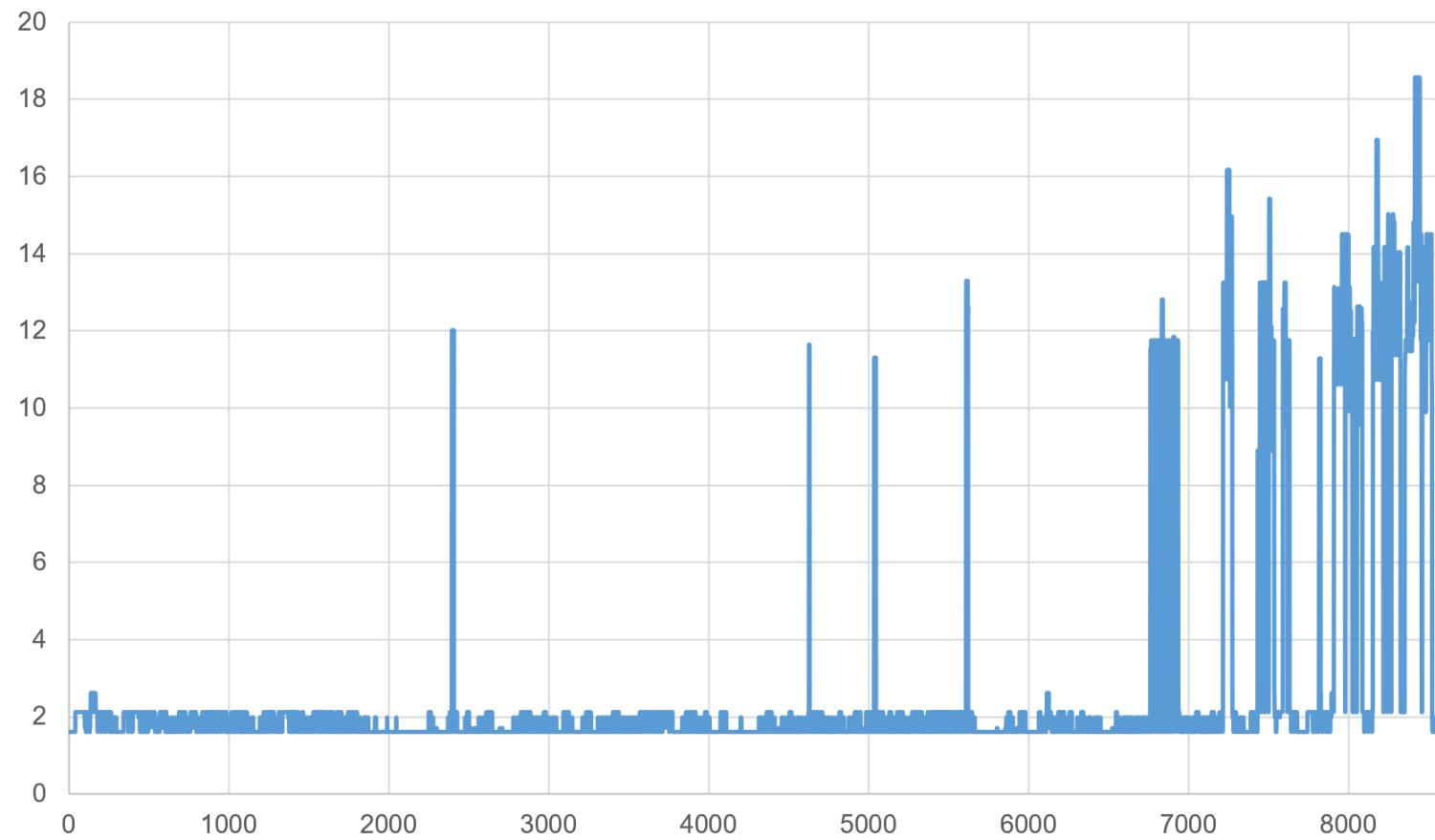
Tariff scenario	Type	Description
Flat	Flat - No FiT	Zero flexibility incentives
Dynamic	Hourly - Hourly FiT	Full flexibility incentives

Electricity tariffs: “Future Energy Market” (FEM) (Darudi et al, 2024)

- We use the electricity price output from the FEM market model
- We construct the retail tariff with all price components (i.e., grid usage, taxes)

Tariff scenarios

FEM Spot price 2050



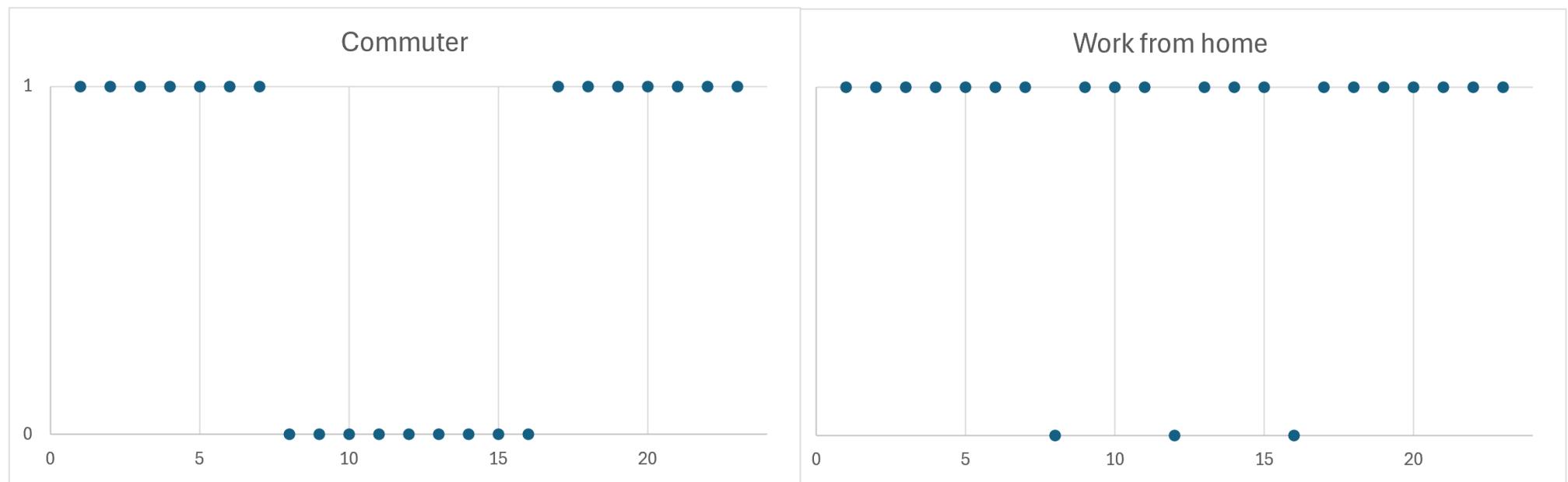
EV charging scenarios

EV scenario	Description
no_ev	Building without EV
ev_inflex	Inflexible EV demand
ev_daily	Daily EV charging flexibility

EV demand: NETFLEX project (Winzer et al, 2022)

- We aggregate NETFLEX's demand per day and let the model choose freely when to charge
- EV charging is bidirectional
- Charging is constrained by the scenario's different time windows
- For the **inflexible** scenario, we assume **full-capacity charging from 18.00 hrs** until the daily demand is met

EV charging availability profile



End-consumer energy costs

EV and heat pump retail cost per tariff scenario

$$ev_cost_t = \sum_t (Q_EV_EL_t \cdot q_price_el_t) - (D_EV_EL_t \cdot d_price_el_t) \quad \forall t$$

$$hp_cost_t = \sum_t (D_HP_EL_t \cdot d_price_el_t) \quad \forall t$$

Value of flexibility for end-consumers

Since the EV and HP ***Inflexible*** scenario has a **default flexibility value of zero**:

- The **value** of flexibility can be determined **relative to the cost of inflexible demand**

EVs

$$ev_flex_value_{tariff_scen} = ev_cost_{tariff_scen} - ev_cost_{ev_inflex}$$

HPs

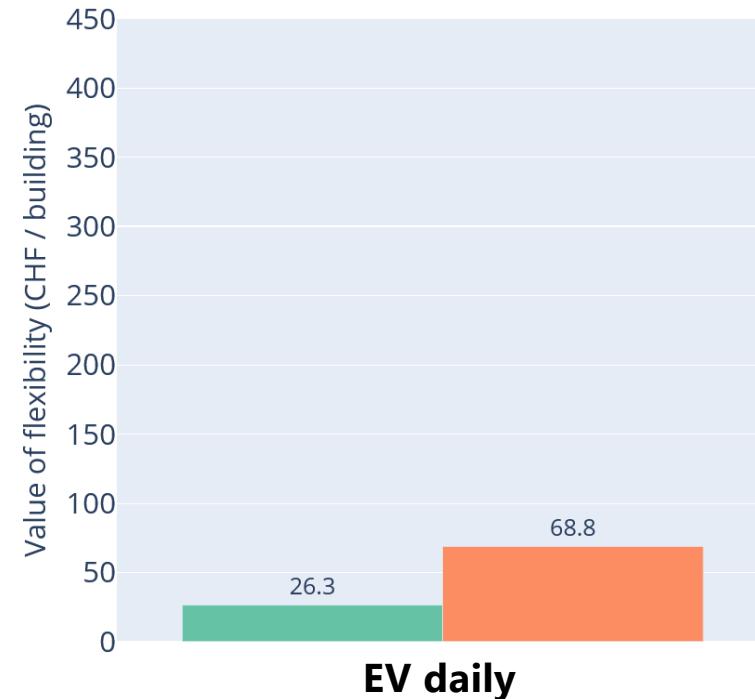
$$hp_flex_value_{tariff_scen} = hp_cost_{tariff_scen} - hp_cost_{hp_inflex}$$

Value of Flexibility from EVs per year for end-consumers (2050) – Daily flex

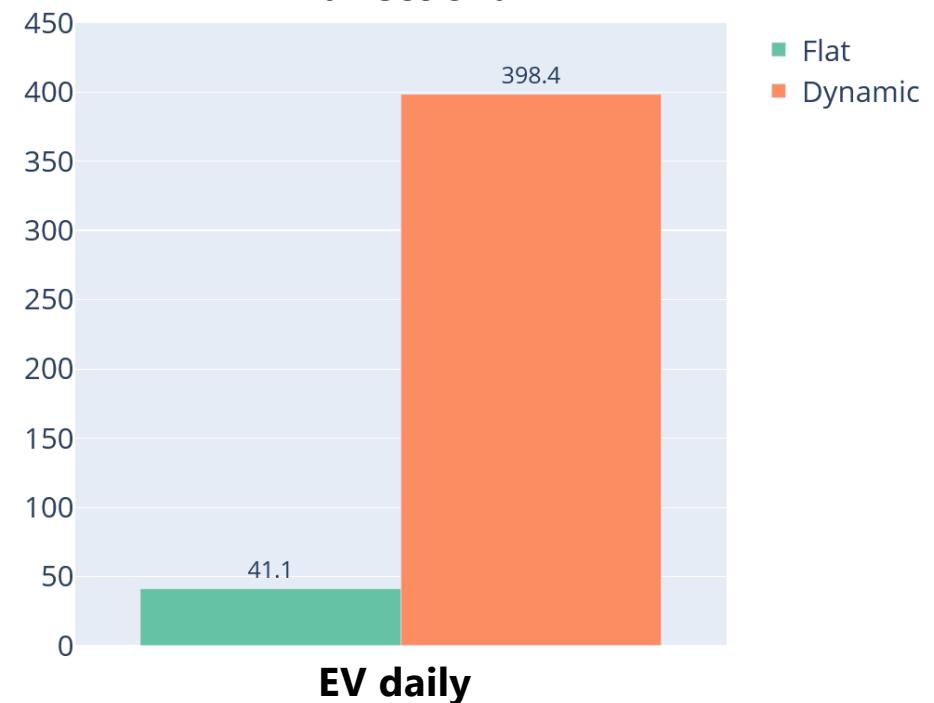
Findings

- Mean flex retail value from EVs per household ranges from **26 to 400 CHF per year**
- **The more flexible** EV charging is, **the more value** end-consumers can get
- **Bidirectional** charging has significantly **more value** when exposed to **dynamic tariffs**

Unidirectional



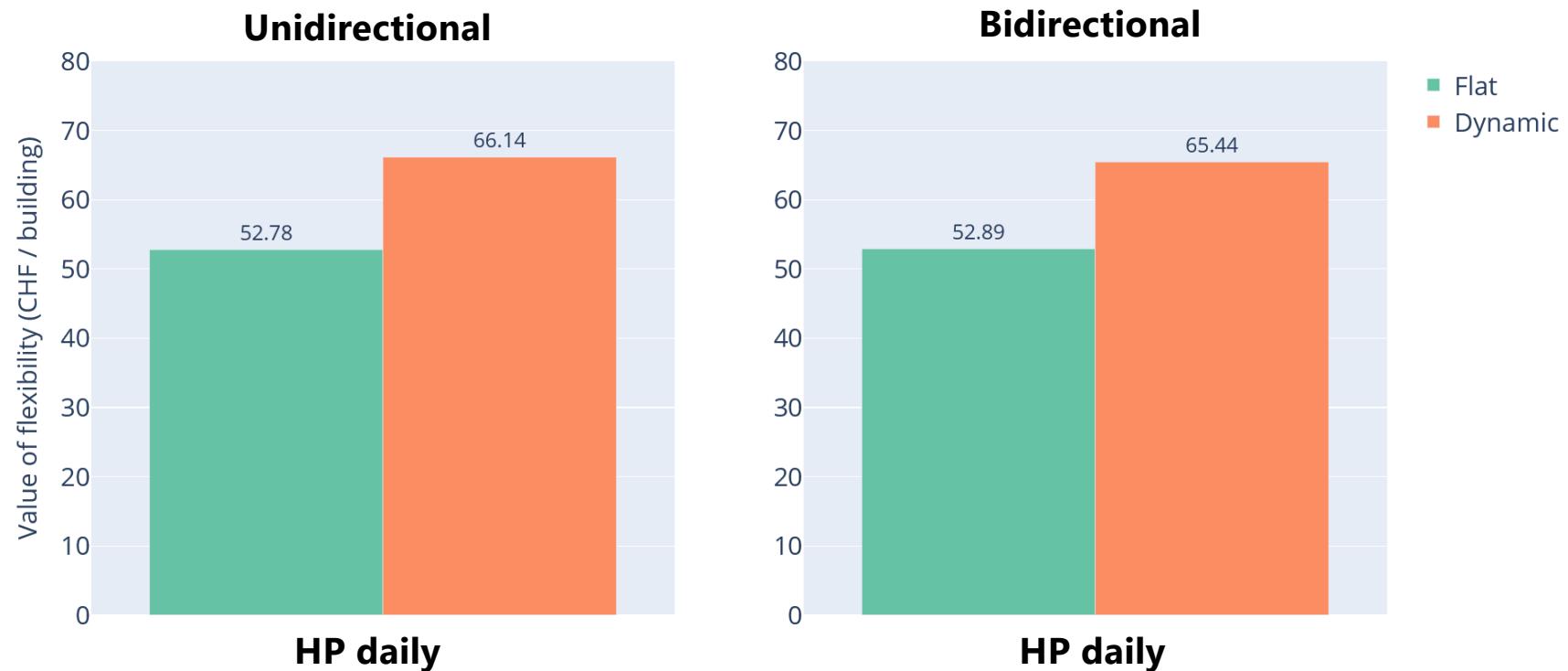
Bidirectional



Value of Flexibility from HPs per year for end-consumers (2050) – Daily flex

Findings

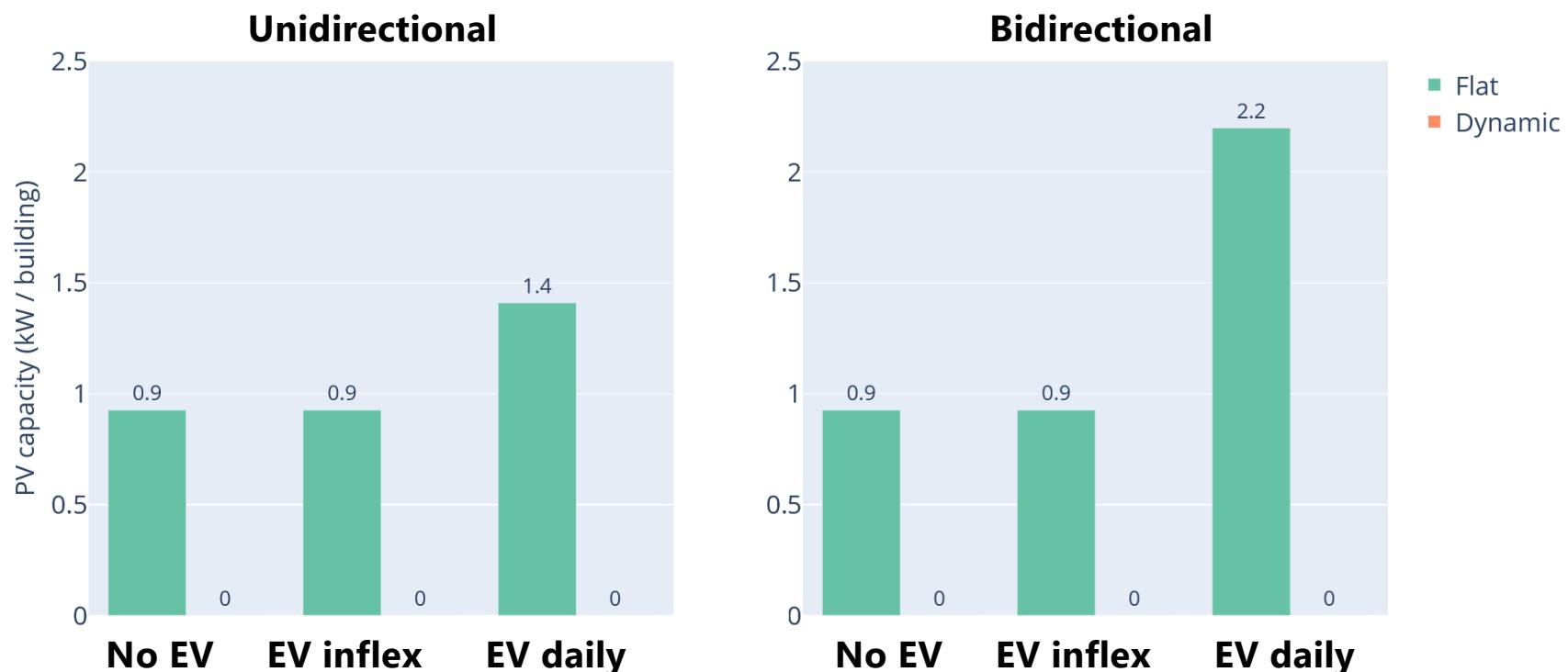
- Mean flex value from HPs per household ranges from **53 to 66 CHF per year**
- **HP flex value does not vary significantly with EV charging scenarios**
- **Flex value from HPs is higher with dynamic tariffs**



Average PV deployment per building (2050) – Daily flex

Findings

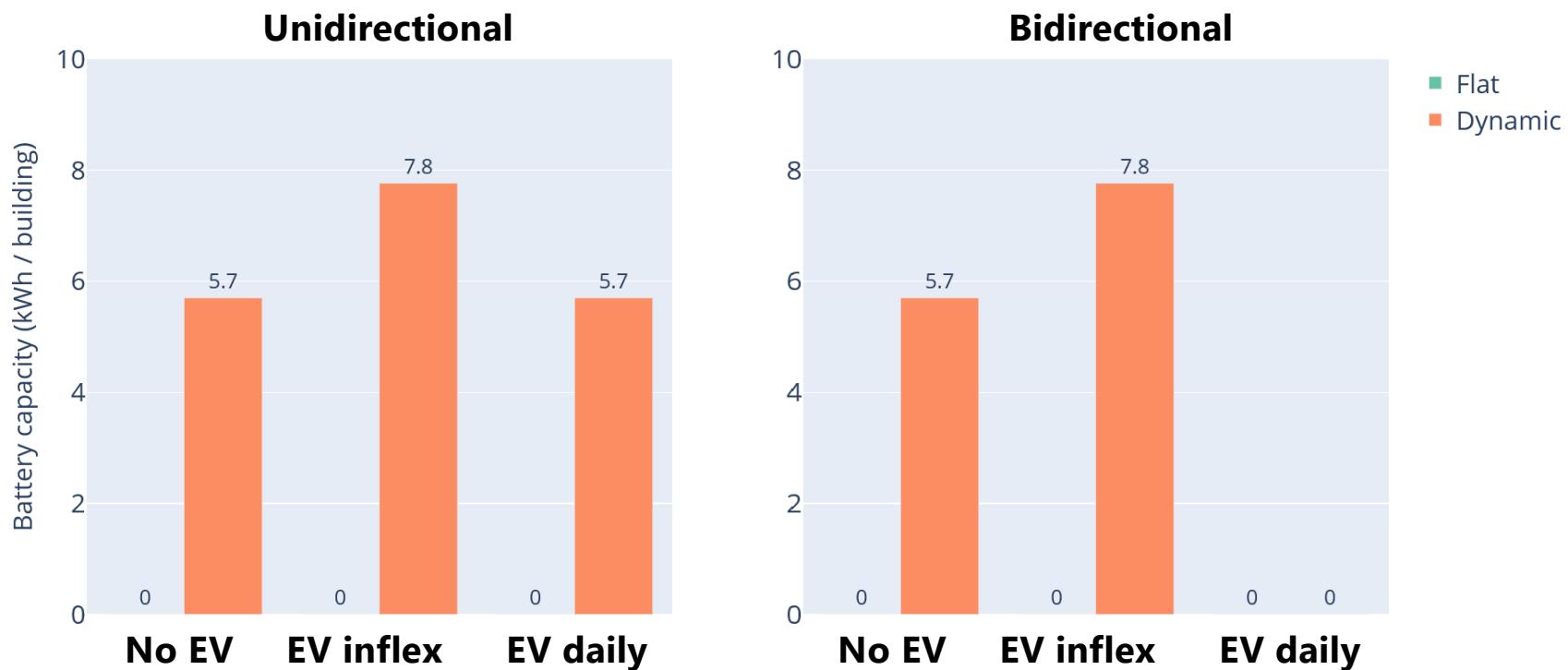
- Having **flexible demand** and **bidirectional charging incentivizes PV deployment**
-> maximizes self-consumption
- There is **no PV deployment** with dynamic tariffs but...
- Highly **sensitive** to technology **cost and price** profile assumptions



Average battery capacity per building (2050)

Findings

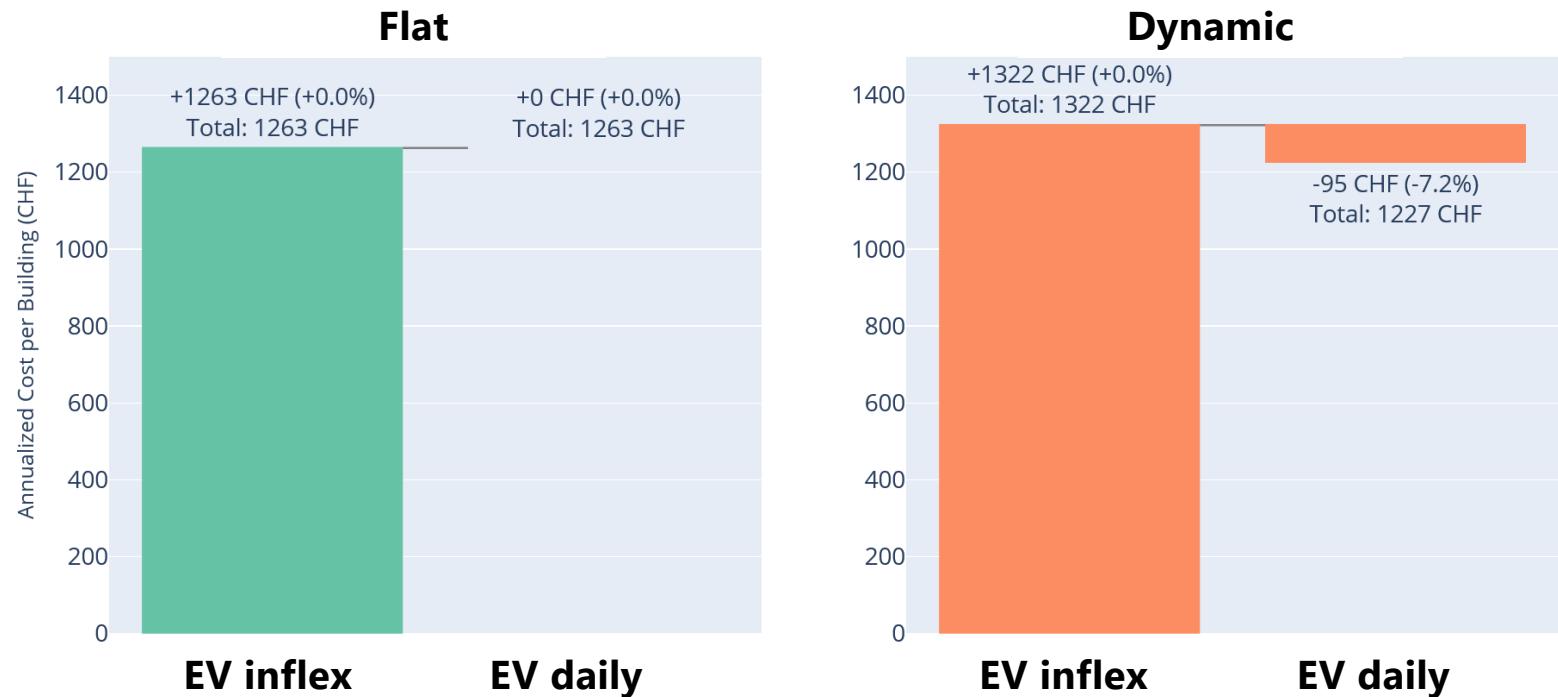
- Having a **Flat tariff discourages battery deployment**
-> no arbitraging
- **EV daily flexibility substitutes battery capacity**
-> optimal capacity for self-consumption
- **Inflex EV has higher overall deployment**
-> high incentives for **load-shifting**



Annualized system costs per building (2050) – Unidirectional - Daily flex

Findings

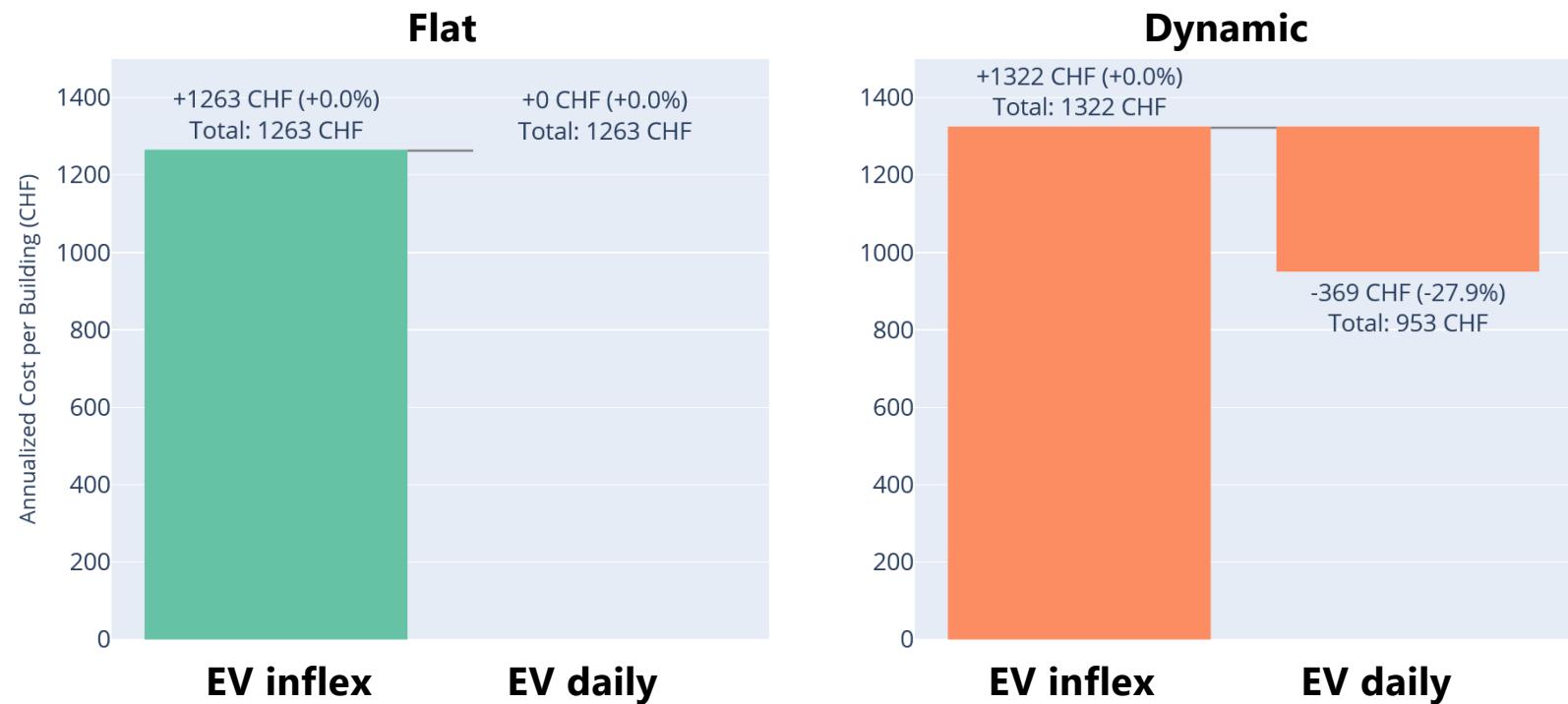
- **Dynamic tariffs with inflexible demand increases** costs
-> not possible to shift EV's load, higher price risk
- The **Flat** tariff shows **no saving** potential
-> same deployment of PV and batteries
-> same level of self-consumption
-> price profile and the absence of FiT do not incentivize investments



Annualized system costs per building (2050) – Bidirectional - Daily flex

Findings

- **Bidirectional charging with dynamic prices** leads to **higher savings**
-> approx. **953 CHF / year**
- **Important to consider the EV's charging profile**



Conclusions & Next Steps

Conclusions

- Exposing household to dynamic tariffs can reduce their overall energy costs
 - But if they do not operate flexibly, there is a risk due to price volatility
- Flexible demand can dynamic tariffs can incentivize investments in PV and batteries
 - But these investments are highly sensitive to the model's assumptions (price profiles, mobility patterns)
- Bidirectional charging has the potential cost significantly and can even substitute battery investments

Next steps

- Consider more technology combinations to identify individual values and synergies
- Include more sophisticated tariff designs (e.g., profile contracts)
- Sensitivities for EV mobility patterns and electricity price profiles

A wide-angle photograph of a mountain range at sunset. The sky is filled with warm, orange and yellow hues. In the foreground, several tall, dark power line towers stand against the sky. The mountains in the background are silhouetted against the bright sky. The overall atmosphere is peaceful and scenic.

Thank you for your attention!

Héctor Ramírez Molina
ramh@zhaw.ch
Center for Energy and the Environment (CEE)
ZHAW

Photo by Jan Remund, <https://flic.kr/p/2pW8kNG>, CC-BY